



Database Manager

Location: Whiteley

An excellent opportunity has arisen for a professional and experienced Client Database Manager at Eight Wealth Management Ltd who are Principal Partners of St. James's Place Wealth Management Plc.

You will be responsible for the overall success of the CRM system (CURO) implementation as the system is being extended out to the whole business, including our Wealth Management Consultants. This is an exciting time for someone with exceptional database management knowledge to be joining the team.

St. James's Place Wealth Management plc (SJP) is a leading, and highly regarded, FTSE 100 UK Wealth Management company which distributes a range of Investment and Retirement products and financial solutions to a High Net Worth client base. Eight Wealth Management Ltd was the first partnership within SJP to hit in excess of £1.1bn of FUM which we are extremely proud of.

The Role – Database Manager

The main purpose of this pivotal role is to ensure full buy in from all users of the CRM system within the business, managing the system for over 7000 clients and ensuring maximum usage of the system.

- Managing the existing CRM system – CURO – ensuring all staff and wealth management consultants are using the system to maximum effect.
- Testing the system to ensure it continues to meet business requirements
- Develop and maintain relevance of workflows within the system to meet business requirements including data extraction, building and configuring reports.
- Set up and monitor all reporting capabilities and work with the Operations Manager to provide MI data to the business when needed to ensure timely and clean data
- Delivering training of the system and upgrades throughout the business to all users
- Be the main point of contact regarding the system and problem resolution, providing technical support and assistance
- Building an understanding of how CURO integrates with other SJP systems
- Understand data segmentation and apply this to the database to support and aid marketing activity.

The Person – Database Manager

To perform this role to its full potential you must have previous database management experience. As this system is in its infancy within our business, it is vital you have sound experience of reviewing and mapping operational processes, script writing, UAT and previous exposure to data migration.

Apart from the technical skills needed for this role, personality is everything to us! We are looking for a dynamic, charismatic person with a passion for creating systems. You will have strong stakeholder engagement skills to promote and champion the system and ensure everyone is using it to the maximum benefit to the business and to our clients.

We are really proud of our culture and it will be essential that you become an advocate of this through your positive attitude to become a great role model for the team.

You will also offer us:

- Knowledge of Microsoft Dynamics
- Sound understanding of GDPR and all other applicable legislation
- Knowledge of financial services industry and working in a regulated environment will be an advantage
- A high degree of personal motivation and organisational skills.
- Be data driven and have an analytical mindset to be able to identify better ways of doing things
- The ability to communicate confidently, clearly and effectively at all levels

To apply please click here -

<https://eightwealthmanagement.breathhr.com/recruitment/vacancies/3754>

Please note that this Partner Practice will conduct a standard Financial and Identity check on any candidates who are offered a role within this Practice.